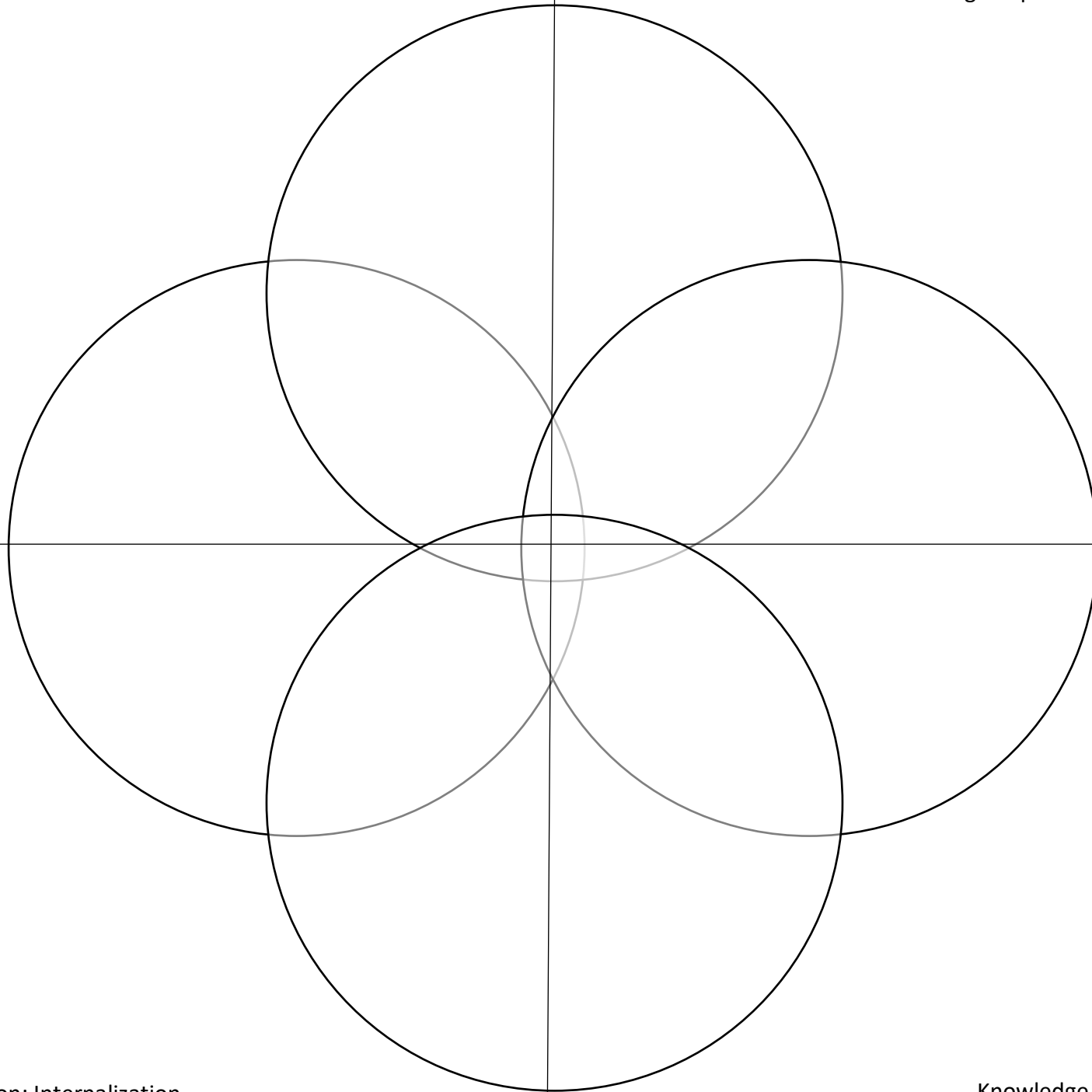


Knowledge Creation: Socialization

Knowledge Representation: Externalization



Knowledge Utilization: Internalization

Knowledge Sharing: Combination